



## Instructions For Use

See also "General Warnings and Safety Instructions", Page 12-23



# Your Hearing System. flow 312M beat SHD RS13



	flow 675 UP	beat 675 UP	beat SHD RS675
2 _ 3 -		1	7a
3a -			8
4 –			

## 1 Earhook

- Microphone / Microphone shield
- **Push button** switches between listening programs and/or changes the volume level (depending on individual fitting)
- 3a **Lever** changes the volume level
- Battery door
- Dome (Olive)
- Retention piece helps prevent the dome and wire from moving out of the ear canal
- slimtube (mini tube)
- 7a **Power slimtube** part of the earmold that attaches it to the
- 8 Earmold

## Which System Goes in Which Ear:

Red = right ear Blue = left ear

Option: slimtube/Power slimtube

Option: Remote control

Refer to the remote control user guide.

earing System:	FCC ID:
eat 13/675	VMY-UWBTE2
eat SHD RS13	VMY-UWTM1
eat SHD RS675	VMY-UWTM1





## Replacing the Battery.

Open the battery door.

## Low Battery Warning Two long beeps indicate the hearing system battery is

low. After the low battery warning, sounds may not be as clear. This is normal and can be fixed by changing the batteries in the hearing systems.

If you are not able to hear the low battery warning,

your hearing system professional can change its pitch or loudness. If you prefer, it can be turned off entirely.



 Insert the battery into the battery compartment, so that the negative pole faces into the door.



Close the battery door.

With a new battery, it may take a few minutes for the battery to develop its full output. Only then should you close the battery door.

## Turning Your Hearing Systems On and Off.

### 1. On:

Close the battery door fully.

Note: It may take 5 seconds before the hearing system turns on. Your hearing healthcare provider can increase the start up delay if



change the battery.

• Partially open the battery door.

Fully open the battery door to access and





set up as a volume control.

The lever on your hearing systems can be



With Remote Control

Refer to the remote control user guide.

# Operating Element.

Program change

Volume control: right device - louder left device - quieter

in both hearing systems. Push the button on your left hearing system to decrease the volume in both hearing systems.

As you change the volume, your hearing systems will beep.

Adjusting Volume.

With Pushbutton

With Lever

• If the lever has been configured as a volume control, you can adjust the volume of your hearing systems. Press up to increase; press down to decrease. As you change the

If the pushbutton has been configured as a volume control:

Push the button on your right hearing system to increase the volume

volume level, your hearing systems will beep.

With Remote Control

Refer to the remote control user guide.

/olume setting	Beeps	
Suggested volume level	♪ 1 beep	
Furning volume up	short beep	
Furning volume down	short beep	
Maximum volume level	2 beeps	
Minimum volume level	2 beeps	

Switching Hearing Program	ıs.	Optional Functionalities.	
With Pushbutton		Wireless Synchronisation (BiLink)	
Use the program pushbutton to so individually programmed for you. When changing, your hearing syst which program you have selected. You can thus adjust your system to Program 1 (e.g. AutoSurround)	tem uses signal sounds to indicate	If wireless synchronization is enabled, then changing the volume or program setting on one hearing system, will automatically make the change to both hearing systems at the same time. Wireless synchronization works for both the push button and the lever.  Please refer all questions concerning your hearing system to your hearing system professional.	
Program 2 (e.g. speech in noise)	2 beeps	Binaural Phone (BiPhone)	
Program 3 (e.g. PhoneConnect)	3 beeps	The BiPhone feature enables you to hold a phone to one ear and hear	
Program 4 (e.g. music)	JJJJ 4 beeps	the sound clearly in both ears. No accessories are required.	
PhoneConnect	short melody	Power-on-Delay	
Wireless synchronization (if enabled)	Opposite ear beeps the same as side being adjusted	allows you to turn the hearing systems on with an automatic delay of 5, 10, or 15 seconds to avoid feedback (whistling).	
With Remote Control		Telephone Coil	
Refer to the remote control user g	uide.	The telephone coil allows inductive signal reception (e.g., when telephoning). The reception of noise through the microphone is reduced or suppressed.	
Hearing Program/Description		Connecting to External Audio Sources	
1		Your hearing systems may feature an optional direct audio input (DAI) to connect to other audio sources, such as a	
2		stereo or television, using an FM system or a cable.  Ask your hearing system professional for information about	
3		the direct audio input system and a connector cord.	
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### Advice on Care.

You are advised to use our HADEO care products to clean your hearing system. These products were developed specifically for this purpose and are available exclusively from your hearing system professional.

 Clean hearing systems regularly to prevent damage to the hearing systems and to avoid health problems.

#### Receiver molds and slimtube



 When necessary, remove the sound tube from the hearing system and put the earmold for at least 15 minutes into the HADEO cleaning



 If required, disconnect the hearing system from the slimtube. Starting from the hearing system side, push the cleaning wire completely through the slimtube.

 The hearing system itself, wires, speakers, domes or custom shells should never be rinsed or submerged in water as water drops may block sound or damage the electrical components of the hearing systems. Clean your hearing system with a soft cloth, keeping it dry.

• The hearing system must be kept dry. Please put it in a HADEO DryBox, HADEO Drying Bag or Drying Container overnight to extract any moisture from the inside of the system.

#### Accessories.

## Remote Control RCV1/2

The wireless function of your hearing systems allows you to use a remote control to change the program and volume of your hearing systems. For detailed information and instructions, refer to the user guide, or ask your hearing system professional.

#### uDirect 2/3, uTV3

The uDirect 2/3 and uTV3 are optional accessories for your hearing systems. For more information on using the uDirect 2/3 and uTV3, please see the user guide for that accessory. For information on how to get a uDirect 2/3 or uTV3 accessory, please contact your hearing system professional.

## PhoneConnect

Your hearing system professional may have configured a telephone program, which you can reach via the automatic program switching function (PhoneConnect). The magnet on the telephone (optional) provides the magnetic field required to activate the telephone program.

Your hearing system professional can put together your own individual user manual for you.

Please refer all guestions concerning your hearing system to your hearing system professional.

## Troubleshooting.

Should a problem occur, you can usually correct it quickly. Use the following troubleshooting tips to resolve simple issues. If you still encounter problems after trying these suggestions, consult your hearing system professional.

Problem	Possible Cause	Possible Solution
No sound.	Not turned on.	Turn on.
	Low/dead battery.	Replace battery.
	Poor battery contact.	Consult your hearing system professional.
	Battery upside down.	Insert battery plus (+) side up.
	Earmolds/slim tubes/ domes blocked with	Clean earmolds/slim tubes/domes.
	ear wax.	
	Plugged microphone shield.	Consult your hearing system professional.
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Not loud enough.	Low volume.	Turn up volume; see hearing system professional for models without a manual volume control or if problem persists.
	Low battery.	Replace battery.
	Earmolds/slim tubes/ domes not inserted properly.	Remove and reinsert carefully.
	Change in hearing.	Consult your hearing system professional.
	Earmolds/slim tubes/ domes blocked with ear wax.	Clean earmolds/slim tubes/domes.
	Plugged microphone	Consult your hearing

Problem	Possible Cause	Possible Solution
Intermittent.	Low battery. Dirty battery contact.	Replace battery. Consult your hearing system professional.
Two long beeps.	Low battery.	Replace battery.
Whistling.	Earmolds/slim tubes/ domes not inserted properly.	Remove and reinsert carefully.
	Hand/clothing near	Move hand/clothing
	ear. Poorly fitting ear- molds/slim tubes/ domes.	away from your ear. Consult your hearing system professional.
Not clear, distorted.	Earmolds/slim tubes/ domes not inserted properly.	Remove and reinsert carefully.
	Low battery.	Replace battery.
	Plugged microphone shield.	Consult your hearing system professional.
Earmolds, slim tubes or domes falling out of ear.	Poorly fitting ear- molds/slim tubes/ domes.	Consult your hearing system professional.
Ü	Earmolds/slim tubes/ domes not inserted properly.	Remove and reinsert carefully.
Weak on the telefon.	Telephone not positioned properly.	Move telephone receiver around ear for clearer signal.
	Hearing system requires adjustment.	Consult your hearing system professional.



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